

Some examples of our larger consultancy work

- **Cornwall Partnership Trust following the Healthcare Commissions report highlighting serious problems, including abuse in Buddock Hospital.**

This work involved working with Health and Social Work staff; training them in using tools and techniques to help people leave this hospital and get a truly personalised service, working with service providers coaching them to offer more of a personalised service to people, awareness raising workshops with families and advocates to raise their expectations of services.

- **South Tyneside NHS Trust, coaching, training and facilitating the move for one person who was stuck in Prudoe Hospital.**

This situation was not only detrimental to the well being of the person involved, but was also incredibly expensive. Working alongside Health Staff; including Managers, Nursing Staff, Medical Staff, Psychology, Care Manager, the person's family and advocate; facilitating the service design and implementation process which involved coaching the prospective provider. Resulting in that person moving to his own home with the right support and the ward in the hospital was able to be closed.

- **The Valuing People Support Team (VPST) around their Local Services for Local People Agenda, working to bring people who have labels of challenging behaviour home to get an appropriate service in their own area. Often these out of area placements are “high cost and low quality” as stated by Professor Mansell in his Mansell 2 Report (2007). The work fell into 4 main areas:**

1. Providing consultancy to Northumberland Tyne & Wear NHS Trust by creating awareness through specialised workshops and how services can be individualised and can support people who have labels of challenging behaviour;
2. Supported Professor Mansell in his launch of the Mansell 2 Report (2007). Provided the practical ideas around how his recommendations could be implemented across all regions in England.
3. Facilitated Local Authority and Health Staff in planning changes required;
4. Co-coordinated and provided information for the production of a book/manual that will describe how to develop and run an organisation that provides tailored services including pitfalls and learning done;

- **Provided support and coaching to a new organisation developing in Hertfordshire.**

- **Provided opportunities for people/organisations to visit Partners for Inclusion. See firsthand how the organisation functions and achieves its objectives**
- **Provided training in Person Centred Planning and Individual Service Design**
- **Provided consultancy around Individualised Budgeting**